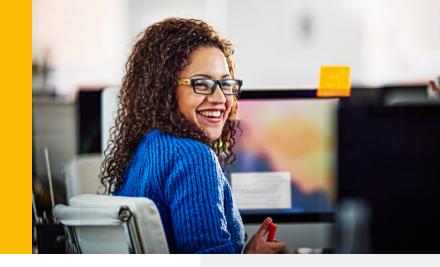


Delivering 5-star CX for public service



Reimagine your CX

During public emergencies or disasters, and when citizens require essential information, it is crucial to provide prompt and empathetic support without any delays. Reimagine your customer experience with our swift deployment of skilled associates and enhanced digital channels.

TTEC Public Sector client results

Through our customer experience BPO, technology, consulting, and analytics services, we optimize experiences, lower costs, and build customer trust. Click on the results below to learn more.

Swift response

Improved Customer & Employee Experience









508 Compliance NIST 800-53

Partner with TTEC Public Sector to start making an impact in your organization today

TTEC Public Sector at a glance

20+

years of experience in Transportation/Tolling and Health Benefits.

Excellence in Contact Center, Back Office, and Consulting.

Transportation

10M Accounts Managed

1.4M Toll Revenue Collected

345K Transactions Processed

2K agents

Health Benefits Exchange

1.5M Avg QHP

Monthly Call Volume

65K Monthly Chat Volume

agents in support of QHP