

ttec

DATASHEET

Revolutionizing Telesales

Solutions that drive compliant conversion and optimize your enrollment period

With 12 years experience providing telesales support to the nation's leading Medicare and IFP brands, we offer broad, enterprise-level, omnichannel contact center capabilities. We can enhance your current telesales operation, or staff licensed and unlicensed associates to provide Telesales as a Service (TSaaS).

Metrics Improved







Conversion

Cost per sale

Compliance







Speed to Proficiency



Self Service

Bundles



Traditional Best-in-class Market Defining

Contact us

Your members deserve seamless telesales experiences. We can help.

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About TTEC

TTEC Holdings, Inc. (NASDAQ: TTEC) is one of the largest global CX (customer experience) technology and services innovators for end-to-end, digital CX solutions. The Company delivers CX technology and operational CX orchestration at scale through its proprietary cloud-based CXaaS (Customer Experience as a Service) platform. Serving iconic and disruptive brands, TTEC's solutions span the entire enterprise, touch every virtual interaction channel, and improve each step of the customer journey. Leveraging next-gen digital and cognitive technology, the Company's Digital business designs, builds, and operates omnichannel contact center technology, conversational messaging, CRM, automation (AI / ML and RPA), and analytics solutions. The Company's Engage business delivers digital customer engagement, customer acquisition & growth, content moderation, fraud prevention, and data annotation solutions. Founded in 1982, the Company's commitment to CX excellence has earned its leading client NPS scores worldwide. TTEC's nearly 62,300 employees operate on six continents and bring technology and human ingenuity together to deliver happy customers and differentiated business results. To learn more, visit us at www.ttec.com.